
PRIVACY NOTICE FOR CUSTOMERS PURSUANT TO ARTICLE 13 OF REGULATION (EU) 2016/679 ON THE PROTECTION OF PERSONAL DATA (GDPR)

This notice is provided to inform you about the processing of your personal data.

a) Data Controller Identity and Contact Details

The Data Controller is G-Tec Europe S.r.l., headquartered at Strada Marosticana 81/13 – 36031 Dueville (VI), Italy. Contact: info@gtec-power.eu (hereinafter "G-TEC").

b) Categories and Sources of Data Processed

- Identification and contact data (e.g., name, address, phone, email) of individuals acting as company contacts or on behalf of the customer.
- Banking or payment details.
- Data regarding job functions, roles, or work experience.
The data is provided directly by the customer.

c) Purpose and Legal Basis for Processing

Data is processed on paper and digitally by G-TEC personnel for:

1. Preparing quotes and managing pre-contractual relationships.
2. Performing contractual obligations.
3. Organizing staff training.
4. Complying with legal and fiscal obligations.
5. Direct marketing purposes.
6. Exercising legal rights and managing disputes.
Processing for points 1–3 is necessary for contract execution (Art. 6(1)(b) GDPR); point 4 for legal obligations (Art. 6(1)(c)); points 5–6 for G-TEC's legitimate interests (Art. 6(1)(f)).

d) Data Recipients

Data may be processed by:

1. Authorized G-TEC personnel and trusted external providers for service fulfillment and compliance.
2. IT consultants and data processing service providers.
3. Logistic and commercial partners.
The categories are given instead of names due to frequent updates. An updated list is available upon request.

e) Data Transfer to Third Countries

Data may be transferred outside the EU, ensuring compliance with Articles 45–46 GDPR. An updated list of third-country recipients is available upon request.

f) Data Retention Period

- For purposes 1–4 and 6: Up to 10 years after contract conclusion or as legally required.
- For marketing: Until contract end, but no longer than 24 months after termination.

g) Data Subject Rights

You may request at any time:

1. Access to your data.

2. Rectification or deletion.
3. Processing restriction.
4. Data portability.
5. Objection to processing.
6. Not to be subject to automated decisions (Art. 22 GDPR).
7. File a complaint with the data protection authority (Garante Privacy - www.garanteprivacy.it).
8. Seek judicial remedy.

Requests should be submitted via the contact details in point a) and will be handled without undue delay within one month, extendable by two months in complex cases.

h) Data Communication and Provision

Communication of your data is necessary to process requests and fulfill contracts. Refusal to provide data may prevent service delivery or contract execution.